



Our limited lifetime warranty ensures peace of mind that you'll enjoy your retractable screen purchase for years to come.

LIMITED LIFETIME WARRANTY

To help protect your investment and provide for your long term enjoyment of your Phantom Screen product, Phantom Mfg. (Int'l) Ltd. provides this limited warranty. Please review it and keep it handy. And if your screen ever develops a problem you believe is covered under warranty, feel free to call your local Phantom Distributor at 1-888-PHANTOM with any questions you might have. Though filling out and returning an Owner Registration Card is not a condition of the warranty, doing so can help us confirm that you are the original purchaser. So please take a few moments to fill it out and mail it in.

TERMS AND CONDITIONS

Phantom Mfg (Int'l) Ltd. warrants solely to the original purchaser of Phantom Screens that the screen purchased shall be free from defects in materials and workmanship under normal use for as long as the screen is owned by the original purchaser and until the ownership of the screen is transferred to another. This Limited Warranty does not apply to: (a) mesh and mesh components; (b) asserted defects caused by modification, misuse, or abuse, or improper maintenance of the screen; (c) asserted defects involving subjective personal likes or judgments; (d) defects asserted by any purchaser who did not purchase the screen from an authorized Phantom distributor or dealer in the United States of America or Canada; (e) specific components as outlined below:

Motors and manual gears: Phantom Mfg. (Int'l) Ltd. warrants the electrical motors and manual gears for a period of 5 years, commencing from the date of satisfactory installation for the original purchaser, against failure under expected normal use. Warranty is void if the electrical motor is exposed to water, acts of God or abnormal conditions.

Electrical & electrical accessories: Phantom Mfg. (Int'l) Ltd. warrants the electric components, including remote transmitters and receivers for a period of 1 year, commencing from the date of satisfactory installation for the original purchaser, against failure under expected normal use. This warranty is void if the electrical component is exposed to water, acts of God or abnormal conditions.

Costs of removal, shipping and installation of the included materials for a period of two years from the date of original installation by an authorized Phantom distributor or dealer.

LIMITATION ON OBLIGATIONS

The obligations of Phantom Mfg. (Int'l) Ltd. hereunder are limited to repair or replacement (at our sole option) of included parts of the screen found to be defective under this Limited Warranty. In no event shall Phantom Mfg. (Int'l) Ltd. be liable for damages of any type, including, but not limited to: economic loss; or any indirect, punitive, special, incidental, or consequential damages of any type, including, but not limited to, time, wages or lost profits, of any nature or kind or for damages to or loss of property, whether caused by negligence or otherwise.

Any implied warranty, including, but not limited to, the implied warranty of merchantability and the implied warranty of fitness for a particular purpose, is hereby limited in duration to that of the express

limited warranty contained in this document, unless a shorter period is permitted by law. This document sets forth the entire liability of Phantom Mfg. (Int'l) Ltd. with respect to Phantom Screens, Serene Screens and Executive Screens.

Some states and provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

NO OTHER EXPRESS WARRANTIES

The Limited Warranty set forth herein constitutes the entire express warranty and representation of Phantom Mfg. (Int'l) Ltd, with regard to its screen products. This Limited Warranty shall be controlling over any conflicting terms and conditions of any purchase orders, contracts or invoices which may be executed in connection with the purchase of Phantom Screen products. No representation or warranty made by any Phantom distributor, dealer, agent, representative or employee shall be binding upon Phantom Mfg. (Int'l) Ltd. other than as set forth herein.

CLAIM PROCEDURES

Contact your authorized, local Phantom representative for service - providing proof of purchase and your claim details. Phantom Mfg. (Int'l) Ltd. shall review the description of the asserted defect, examine the screen if necessary, and make service, repairs and replacements as appropriate under this Limited Warranty.

If you are not satisfied with the service you receive at any point during the claim process, please contact us directly at customerservice@phantomscreens.com or 1-888-444-4142.